

# COUNTY OF SACRAMENTO CALIFORNIA

For the Agenda of:  
June 17, 2008

To: Board of Supervisors  
From: Department of Health and Human Services  
Subject: Report Back On Adult Protective Services 24-Hour Coverage  
Contact: Lynn Frank, Director, 875-2002

## **BACKGROUND**

Adult Protective Services program provides protective services for senior and dependent adults who are victims of abuse and neglect.

## **DISCUSSION**

The proposed budget reduction eliminates overtime necessary to provide 24-hour coverage for the Adult Protective Services Program. Each county APS agency shall respond to all reports or referrals that allege that an elder or dependent adult is a victim of, or at risk of abuse as defined in WIC 15610.07 and 15752. Each county shall establish an adult protective services program that shall include, but not be limited to, the following:

- An emergency response system that provides in-person response 24 hours per day, seven days per week to reports of abuse to an elder or dependent adult, for the purpose of providing immediate intake or intervention, or both, to new reports involving immediate life threats and to crises in existing cases.

Sacramento County Adult Protective Services receives an average of 800-900 reports of elder/dependent adult and neglect per month. Of those 800 calls approximately 165 are received after hours.

The loss of overtime to Sacramento County Adult Protective Services eliminates the program's ability to meet its State mandate to provide 24/7 response to calls for elder/dependent adult abuse and neglect. During Fiscal Year 2007-08 (7/1/07-5/31/08) Sacramento County received 1,807 after-hours calls. Of those 1,807, sixty were from fire departments and 290 were from law enforcement.

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In order to provide 24/7 coverage, Adult Protective Services would need to change staff work schedules to stagger hours and shifts with a differential pay. There are currently 33.8 social worker FTEs in Adult Protective Services and we do not believe this is an adequate number of staff to physically cover additional shifts. We would need to explore alternatives or the extra shifts, which would also require additional support staff, security and facility costs.

Respectfully submitted,

APPROVED:  
TERRY SCHUTTEN  
County Executive

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LYNN FRANK, Director  
Department of Health and Human Services

By: \_\_\_\_\_  
PENELOPE CLARKE, Administrator  
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